

Press kit - Nursing Home Performance Index

Filling the void

Once upon a time, you and your public had no single place to turn for a meaningful, comprehensive, and consistent means of comparing senior care organizations. Today, you have My InnerView's Nursing Home Performance Index (NHPI). NHPI is a composite score that allows consumers and providers to compare facilities using a single, easy-to-use, and easy-to-understand number. Users can also access drill down menus that describe, in user-friendly terms, what metrics compose the NHPI score.

Backed by years of research, the NHPI is a balanced, empirically sound, uniform scoring system that integrates data from five domains: resident and family satisfaction; employee satisfaction; workforce stability; clinical outcomes; and regulatory performance. The metrics are constructed of data that is readily available and economically efficient to measure and collect, and were chosen because they measure performance that a provider can act upon. The metrics were also statistically analyzed to ensure they measure variation across facilities, contribute unique information, offer a balanced perspective on performance, and have predictive validity that associates positively with the performance they are designed to measure.

One number can tell you everything you need to know—and then some.

One number comprised of multiple metrics. One resource for multiple audiences. NHPI.