

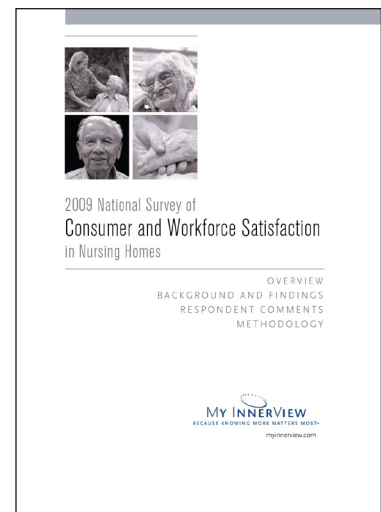
MEET MY INNERVIEW'S RESEARCH TEAM

Numerous researchers, long-term care practitioners and My InnerView staff members were involved in the development of the *2009 National Survey of Consumer and Workforce Satisfaction*. Contributions to the 2009 report were made by the following members of My InnerView's research team:

Leslie A. Grant, Ph.D., is Associate Professor of Healthcare Management in the Division of Health Policy Management and Director of the Center for Aging Services Management at the University of Minnesota. His research interests include organizational innovation in long-term care, health services research, and environment and aging. Dr. Grant is Director of the Center for Aging Services Management. He has recent research grants from The Commonwealth Fund, the U.S. Administration on Aging, and the Alzheimer's Association. He is co-developer of our survey tools.

Eric Lewerenz, M.S., is Director of Information Quality. He has a Master's degree in Health Services Research, Policy and Administration, with an emphasis in Health Information Management from the University of Minnesota's School of Public Health. His interests include database design, data modeling and usability, and improving business effectiveness with high quality data and information.

John Mabry, M.P.H., is Vice President. He has a Master's degree in Public Health, with an emphasis in Health Information Systems from the University of Texas. He leads product portfolio management and development, and design of Web-based technical solutions for senior care facilities based upon client-specific needs.



An electronic version of the report and other related information (including the 2005, 2006, 2007 and 2008 reports) can be found at www.myinnerview.com.